

KODAK CAROUSEL MAIL IN REPAIR CONTRACT

SAN DIEGO REPAIR CENTER (hereafter SDRC) will try to repair the KODAK CAROUSEL PROJECTOR that belongs to THE CUSTOMER. The amount of time it takes to complete diagnostics and/or repairs can never be guaranteed. The likelihood of a successful repair is not guaranteed. Any discussion regarding the cost, time, or likelihood of success is ONLY an opinion based on the purview of SDRC. Parts that are replaced will be not be returned to THE CUSTOMER.

If the repair is successful, THE CUSTOMER will pay a \$129.99 for parts, labor and return shipping of the item back to THE CUSTOMER. Parts and Labor used in the repair include a 90 day warranty.

If the PROJECTOR is difficult to repair, SDRC may ship THE CUSTOMER a refurbished PROJECTOR in which case the entire item will include a 180 day warranty and the service will cost \$129.99. If service is not paid for within 30 days of SDRC sending an invoice via email, any items shipped to SDRC by THE CUSTOMER become the property of SDRC.

If the repair is not successful, the customer can choose to pay \$59.99 to cover the repair attempt fee and return shipping, or not pay anything and SDRC will keep any items shipped to SDRC by THE CUSTOMER for spare parts.

If before being checked in to SDRC the item or items belonging to THE CUSTOMER have ever been: Physically Damaged, Dropped, Exposed to Moisture, or Previously Disassembled - it will make repairs and service more difficult and greatly reduce the chance of success. Such items will have no warranty.

The Customer has agreed to the terms set forth above. This contract is the entire agreement and Terms and Conditions in this agreement supersede any terms in earlier negotiations.

CUSTOMER RETURN ADDRESS (STREET, CITY, STATE, ZIP)

CUSTOMER PHONE CUSTOMER EMAIL

CUSTOMER NAME CUSTOMER SIGNATURE DATE

(Cut here and include this contract along with your projector. Make a copy for yourself. Use Shipping Label below.)

Shipping label area with four horizontal lines.

REPAIR CENTER 760-889-5137
6353H EL CAMINO REAL
CARLSBAD, CA 92009